

# 2 Year Limited Warranty

In the event of a claim under the limited warranty below, the exclusive remedy is for the manufacturer to repair or replace the product.

HydraMaster warrants to the original purchaser / user that this product is free from defects in workmanship and materials under normal use and service for a period of two (2) years from date of purchase. In addition, Hydra Master may, at its option, reimburse shipping costs (based on normal ground transportation costs) on outbound shipments of replacement parts for the first year from date of sale if those parts have been evaluated and determined to be covered by warranty. All inbound freight charges for warranty evaluations of parts or equipment are the responsibility of the owner. The original purchaser's EXCLUSIVE REMEDY is to have Hydra Master, at seller's option, repair or replace without charge, parts that fail under normal use and service, when operated and maintained in accordance with the applicable operation and instruction manuals.

This LIMITED WARRANTY does NOT apply to normal wear, or to items whose life is dependent on their use and care, such as belts, cords, switches, valves, hoses, rubber parts, electrical motor components or adjustments. This warranty does NOT apply to parts not manufactured by HydraMaster such as electric motors, pumps, gauges and electric circuit boards. These parts may be covered by, and are subject to, the warranties and/or guarantees of their manufacturers.

All returned items, which are replaced, become the sole property of HydraMaster, or its original manufacturer, whichever the case may be.

This LIMITED WARRANTY is applicable ONLY to the original user/ purchaser of this product. Customers should contact the distributor from whom they purchased the machine for warranty and service questions.

This warranty does NOT apply to damage from transportation, inadequate voltage, blown fuses, alterations by unauthorized persons, extremes in temperature, misuse or abuse of the equipment, or use of non-compatible chemicals. Damage is not covered by warranty. If the serial number is missing, altered, or defaced all warranties are void.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE LIMITED WARRANTY CONTAINED HEREIN. THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY. THERE ARE NO IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, NOR MAY ANY WARRANTY BE IMPLIED BY OR THROUGH COURSE OF DEALING, TRADE, USAGE, OR COURSE OF PERFORMANCE. THERE ARE NO EXPRESS WARRANTIES EXCEPT THE LIMITED WARRANTY CONTAINED HEREIN. THE PARTIES ACKNOWLEDGE THAT THE GOODS ARE INTENDED FOR COMMERCIAL APPLICATION AND ARE NOT CONSUMER GOODS.

HydraMaster ASSUMES NO RESPONSIBILITY FOR CONSEQUENTIAL, INCIDENTAL, OR SPECIAL DAMAGES; RESPONSIBILITY FOR WHICH DAMAGES ARE SPECIFICALLY AND ABSOLUTELY DISCLAIMED.



# Warranty Registration

Register Online Today, it's easy, instant, and will save you a stamp!

[hydramaster.com/portables-warranty-registration/](http://hydramaster.com/portables-warranty-registration/)

## WARRANTY PROCEDURE

To facilitate any possible warranty claims, register online at [hydramaster.com/portables-warranty-registration/](http://hydramaster.com/portables-warranty-registration/) and fill out this form completely within 10 days of date of purchase. You must save your sales invoice so you can provide proof of purchase date. Please be sure to fill out distributor information, they will be able to supply proof of purchase date in the event you are unable to find your sales invoice. In the event of the need for a warranty repair or replacement, follow this procedure:

- When contacting your distributor for a warranty repair or replacement of parts, please have the model and serial number of your machine ready.
- A Returned Merchandise Authorization (RMA) number will be issued for any parts that need to be returned for warranty evaluation.

## NO RETURNS WILL BE ACCEPTED WITHOUT A VISIBLE RMA NUMBER

Parts must be ordered through your distributor and will be billed to their account. You are responsible for any cost pending the return and evaluation of the part(s). You shall return the used parts to your distributor within 30 days for warranty evaluation. If the part(s) has not been returned, or if the evaluation determines the part is not covered under warranty, the invoice is due. If the part(s) is determined to be under warranty, the part will be repaired or replaced under warranty terms, or credit will be issued to the distributor's account.



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