



Date: 1/27/12

Dear HydraMaster Distributor,

Included in this mailing is important information concerning HydraMaster equipment. Please take the time to read the correspondence carefully and take the necessary actions.

If applicable and our serial number database indicates that you are in possession of more than one piece of affected equipment, multiple copies of this Product Support Bulletin (PSB) will be included along with a list of the serial numbers that this PSB applies to. **Please make every effort to distribute these copies to the appropriate owners as soon as possible if the PSB calls for it.** At the same time please contact HydraMaster with the current ownership information for the serial number(s) that you no longer have in your possession. After reviewing the content of the PSB, please insert a copy of it into the appropriate equipment manual(s) you have on file, for future reference.

If you have any questions concerning this correspondence, please contact your HydraMaster Customer Service Representative at the number listed below or visit our website at www.hydramaster.com.

Thank you for choosing HydraMaster as your source for professional cleaning products!

HydraMaster (P) 800.333.4757 (F) 800.426.4225



Product Support Bulletin

To:	All HydraMaster Distributors		
Document #:	PSB - 44573	Effective Date:	Jan 27, 2012
Title:	Briggs 27 HP Engine Cast Parts Policy Notification		

Briggs 2/LC 27 HP engine cast parts (heads and short blocks) are still available for engine repair on the Boxxer 427's that are in the field.

HydraMaster has been notified by Briggs and Stratton of the following purchasing policy to obtain these parts. HydraMaster will not be stocking these parts. You must follow the process laid out in the following Briggs and Stratton Bulletin.

These parts can be purchased by calling the toll free number in the bulletin 1-800-849-0878 (extension 6010) Magneto Power Central.

Please review the following Briggs and Stratton service bulletin and let us know if you have any questions.