



Date: 10/10/12

Dear HydraMaster Distributor,

Included in this mailing is important information concerning HydraMaster equipment. Please take the time to read the correspondence carefully and take the necessary actions.

If applicable and our serial number database indicates that you are in possession of more than one piece of affected equipment, multiple copies of this Product Support Bulletin (PSB) will be included along with a list of the serial numbers that this PSB applies to. **Please make every effort to distribute these copies to the appropriate owners as soon as possible if the PSB calls for it.** At the same time please contact HydraMaster with the current ownership information for the serial number(s) that you no longer have in your possession. After reviewing the content of the PSB, please insert a copy of it into the appropriate equipment manual(s) you have on file, for future reference.

If you have any questions concerning this correspondence, please contact your HydraMaster Customer Service Representative at the number listed below or visit our website at www.hydramaster.com.

Thank you for choosing HydraMaster as your source for professional cleaning products!

HydraMaster (P) 800.333.4757 (F) 800.426.4225



Product Support Bulletin

To:	HydraMaster Distributors		
Document #:	PSB-45712	Effective Date:	10/08/12
Title:	Titan Fuel Line		

We have received reports of poor engine performance on some Titan 575 and Titan 875 machines (rough idle, loss of power, etc.). These conditions may be associated with a compatibility issue between the fuel hose used on these units and certain fuel additives. The hose manufacturer has reported to us that a batch of hose may not be compatible with certain fuel additives. We are making available to you an alternate fuel hose that is compatible with all fuel additives. We recommend the installation of new fuel line on any Titan 575 or Titan 875's manufactured between September 2011 and October 2012 at the next convenient service opportunity. The Titan 575 requires 6 inches of fuel line (see PSB45088 for details on locating the affected hose) and the Titan 875 requires 20 feet of hose.

Fuel line may be requested free of charge for machines manufactured between the dates listed above. The fuel line part number is 000-068-785 and may be ordered by calling the phone number listed below. Verification of machine serial numbers will be required.