



Date: 9/30/11

Dear HydraMaster Distributor,

Included in this mailing is important information concerning HydraMaster equipment. Please take the time to read the correspondence carefully and take the necessary actions.

If applicable and our serial number database indicates that you are in possession of more than one piece of affected equipment, multiple copies of this Product Support Bulletin (PSB) will be included along with a list of the serial numbers that this PSB applies to. **Please make every effort to distribute these copies to the appropriate owners as soon as possible if the PSB calls for it.** At the same time please contact HydraMaster with the current ownership information for the serial number(s) that you no longer have in your possession. After reviewing the content of the PSB, please insert a copy of it into the appropriate equipment manual(s) you have on file, for future reference.

If you have any questions concerning this correspondence, please contact your HydraMaster Customer Service Representative at the number listed below or visit our website at [www.hydramaster.com](http://www.hydramaster.com).

Thank you for choosing HydraMaster as your source for professional cleaning products!

**HydraMaster (P) 800.333.4757 (F) 800.426.4225**



Date: 9/30/11

Dear HydraMaster Equipment Owner,

Included in this mailing is important information concerning your HydraMaster equipment. HydraMaster will at times correspond with you directly about important safety, reliability, or performance issues. Please take the time to read the correspondence carefully and take the necessary actions.

If you own more than one piece of HydraMaster equipment, multiple copies of the Product Support Bulletin (PSB) may be included along with a list of the serial numbers that this PSB applies to. After considering the content of the PSB, insert it into your equipment owner manual for future reference.

If you have any questions concerning this correspondence please contact your HydraMaster Customer Service Representative at the number listed below or visit our website at [www.hydramaster.com](http://www.hydramaster.com).

Thank you for choosing HydraMaster as your source for professional cleaning products



## Product Support Bulletin

To:	TMT Owners and HydraMaster Distributors		
Document #:	PSB-44367	Effective Date:	9/30/11
Title:	TMT 3000/Boxxer 323 Idler Spacer		

In the process of ongoing product improvement HydraMaster has developed an improvement in the idler spacer assembly on the TMT 3000 and Boxxer 323. The purpose of this change is to better align the two pulleys and improve the reliability of the idler system. This change will better maintain the center of each pulley in relation to each other.

TMT 3000 machines produced prior to serial number TM-300-1572-081 (with the exception of TM-300-1524-071), and Boxxer 323 machines with serial numbers BX-323-1469-061 and earlier will need to have the upgrade performed. The upgrade should be performed the next time the machine is serviced. There will be no charge to you to have the upgrade installed.

To determine if you have an affected machine the component of the serial number that determines this is the four (4) digit sequence following the machine designation, XX-XXX-1234-XXX. If your machine has the four (4) digit number smaller than the number listed above you will need the upgrade.

The part number for the kit with instructions is 000-078-926; if you do not have the proper tools and/or are not mechanically proficient, contact your local HydraMaster distributor to schedule an appointment to have the work performed.