

Date: 3/01/10

Dear HydraMaster Distributor,

Included in this mailing is important information concerning HydraMaster equipment. Please take the time to read the correspondence carefully and take the necessary actions.

If applicable and our serial number database indicates that you are in possession of more than one piece of affected equipment, multiple copies of this Product Support Bulletin (PSB) will be included along with a list of the serial numbers that this PSB applies to. **Please make every effort to distribute these copies to the appropriate owners as soon as possible if the PSB calls for it.** At the same time please contact HydraMaster with the current ownership information for the serial number(s) that you no longer have in your possession. After reviewing the content of the PSB, please insert a copy of it into the appropriate equipment manual(s) you have on file, for future reference.

If you have any questions concerning this correspondence, please contact your HydraMaster Customer Service Representative at the number listed below or visit our website at <u>www.hydramaster.com</u>.

Thank you for choosing HydraMaster as your source for professional cleaning products! products



Product Support Bulletin

Document #: Title:	33281 Titan 57 4	Effective Date:	3/01/10
To:	All HydraMaster Distributors		

We have received reports of machines where the vacuum gauge on the dash will not read the same value as a gauge in the recovery tank. Typically the dash gauge will read a maximum of 10" Hg with 12" Hg in the recovery tank. The cause is a check valve that is installed in an incorrect location.



HydraMaster (P) 800.333.4757 (F) 800.426.4225





When adjusting the vacuum relief after installing the machine, install a comparison gauge in the vacuum hose port on the recovery tank. Adjust the vacuum relief to maintain 12" Hg then observe the vacuum gauge on the dash of the machine. If it does not read the same as the gauge in the tank, inspect the vacuum harness for incorrect installation of the check valve. If you have a machine with the check valve located between the actuator solenoid and the vacuum tee, re-locate it between the vacuum tee and the engine vacuum; ensure the black side of the check valve faces the engine. Re-test the machine to verify the repair is complete.

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