

### HYDRAMASTER SMARTSHARE VIRTUAL EXPO

Celebrating Fifty Years of Industry Progress, Innovation, and Dependability

An unprecedented 5 days of FREE Online Training, Celebrations, and Demonstrations

Join us February 8<sup>th</sup> through 12<sup>th</sup>, 2021



REGISTRATION IS FREE AND ONCE YOU REGISTER, YOU CAN PICK AND CHOOSE TO ATTEND THE PRESENTATIONS, DRAWINGS, AND DEMONSTRATIONS THAT MOST INTEREST YOU!

YETI

A celebration of the history and accomplishments of the cleaning and restoration industry – A look back while projecting forward

#### 10:00am - 10:10am

The First 50 Years. Welcome and what to expect over the next few days. Troubleshooting the technology if you are having issues tuning in online

#### 10:10am - 10:45am



### Mike Palmer – Founder of HydraMaster

The Introduction of the Truckmount and the birth of Rotary Extraction The founder of HydraMaster and the first person to sell truckmounts across the United States talks about the beginning of the truckmount, rotary

extraction cleaning, and the professional carpet cleaning industry

### Prize drawing @ 10:45AM

Yeti Cooler packed with samples of FREE HydraMaster Chemicals – a \$500 Value – Must be online to be eligible

#### 10:50am - 11:15am

Jon Simmons – From the beginning

How truckmounts changed the way products were delivered in our industry.

Jon went from cleaner to distributor to leading the development and service departments for the two leading truckmount manufacturers. Here his perspective on how the industry developed





### Chris Ryan – Product Manager, HydraMaster 50 years of Truckmounts

A review of the technology development from propane burners to heat exchangers to direct drive technology

**11:40am – 11:50am** Break Time





**Doyle Bloss - Vice President of Marketing, HydraMaster**The History of On-Location Professional Carpet Cleaning
See pictures of the earliest on-location cart mounted carper dusters to portable extractors, rotary extractors, and truckmounts



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Notice:

Due to the fluidity and nature of technology for an online event, speakers and/or subject matter are subject to change without notice.

## Prize Drawing @ 12:30pm EVOLUTION STAIR WAND All registrants are eligible for this drawing

### 12:40pm - 1:15pm



Josh Howard - President and CEO, HydraMaster

He liked it so much he bought the company!

Why would a successful businessperson invest their future into the growth of a manufacturer for our industry?

### 1:15pm - 2:00pm



Joe Kowalski - CEO, ServiceMonster/Principle Focus

The Numbers Do Not Lie – What are the actual averages of revenue and expenses of a cleaning or restoration business and how have they changed over the years.

Plus, a personal perspective on his connection to the beginning of the industry and HydraMaster

Tuesday, February 9th, 2021

10:00am - 2:00pm (PST)

Live cleaning demonstrations day – commercial and residential carpet, CRB, upholstery, mattresses, partitions, and rug cleaning

10:00am - 10:10am

Day 1 Recap and prize drawing.

Prize Drawing @ 10:00am
DriMaster3 Upholstery Tool
All registrants are eligible for this drawing



10:10am - 11:45am

Shawn Bisaillon – The Carpet Cleaner's Coach
Insider secrets of high performance on-location cleaning that will wow your customers

See actual demonstrations of commercial and residential carpet cleaning, rotary extraction cleaning CRB cleaning, upholstery cleaning, mattress cleaning, partition cleaning, and rug cleaning, Rotary Extraction Cleaning

Presented live from the Denver based hands-on training center

Live FREE chemical giveaways every 15 minutes!

Must be online to be eligible





### 11:45am - 12:00pm



Mike Lombardozzi - Sales Manager, HydraMaster Expanding your deep cleaning offering to grow your commercial floor cleaning business

Presented live from Shawn Bisaillon's hands-on training center

**12:00pm - 12:10pm** Break Time





Are you walking over profits to get to a dirty floor?

Hardwood Floors and how to clean maintain, and re-invigorate them including

hardwoods, solids, engineered floors and the new wood veneers on solid core.

Prize Drawing @ 12:55pm
HydraMaster \$500 chemical package



1:00pm - 1:40pm



Dane Gregory – DaneGregory.com & Carpet Cleaner America
Best ways to expand your hard surface cleaning opportunities
Stone tile, finished concrete and a quick look at all of the applications of using a counter rotating brush machine for carpet agitation, low moisture carpet cleaning,

hard surface floors and vinyl plank

### 1:40pm - 2:00pm





Shawn Bisaillon and Mike Lombardozzi – It's groovy baby! Growth opportunities in deep cleaning luxury vinyl tile and plank floors

Presented live from Shawn Bisaillon's hands-on training center

Wednesday, February 10th, 2021

10:00am - 2:00pm (PST)

Restoration Day – Water Damage Restoration Demonstrations, Safely and Legally Applying Disinfectants, Air Scrubbing and Treatment, The latest on the attack on the pandemic

10:00am – 10:05am

Day 2 Recap, and prize drawing



### Prize Drawing @ 10:00am Must be online to be eligible

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### 10:05am - 10:20am



### Darren Watts – Sales Manager, HydraMaster

Air Scrubbers - they are not just for water and smoke restoration anymore. Ways to make money with your air scrubbers when you do not have any restoration jobs scheduled

#### 10:20am - 10:50am



### **Tony Velez - Sales, VONOS**

Better ways to approach the application of disinfectants Presenting VONOS, approved by the EPA for use against SARS-COV-2, the virus that causes Coronavirus.

### Prize Drawing @ 10:50am

**EVOLUTION WAND** – Choice of 1.5", 2", or Flood Extraction Must be on-line to be eligible

### **11:00am – 11:10am** Break Time





### Jeremy Reets - Reets Drying Academy Pet Peeves in Water Damage Restoration

The industry's leading restoration training company and facility will show and discuss to the industry his biggest Pet Peeves in Water

Damage Restoration, the points he would most like to get across



### 12:10pm - 12:35pm



### Mike Pailliotet – Mikey's Fest

Cleaning the Ronald McDonald Houses for the Kids

How the industry comes together for this great cause and how you can contribute – even if you cannot be there in person

### 12:35pm - 1:15pm



### **Javier Del Angel - ACR Companies**

**How to Expand Your Restoration Business** 

ACR Companies is one of the industry's largest referrers for restoration business. Find out what the trends are for growing your

business and how you can compete with Preferred Provider Programs and the potential profits and pitfalls that come

with storm-chasing yourself.





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### 1:15pm - 1:35pm



### **Mason Tomaino - Call-To-Action Consulting**

Networking Your Business and Building Lucrative Partnerships Mason Tomaino has become the networking king of the industry, building relationships across the country that help companies grow. He will share his

strategies you can implement to network for the purpose of growing your cleaning and restoration sales.

### 1:35pm - 2:00pm

Panel Discussion – The latest on how the cleaning and restoration industry is responding to COVID-19

Thursday, February 11th, 2021

10:00am - 2:00pm (PST)

Service and Maintenance Day – spend the day with our Tech Support Team at HydraMaster experiencing live demonstrations of service and maintenance tips for your truckmount





Brought to you by Louie Patayon and Dennis Russell – HydraMaster Tech Support Team

**10:00am – 10:15am** Day 3 Recap



#### 10:15am - 11:50am

How to do daily and weekly maintenance checks: Taking care of your investment Engine oil - Checking daily with dipstick, Types of oils used, Oil change frequency – 50 hrs. with filter Pump oil - Checking daily with dipstick or window, Types of oil used, Oil change frequency Blower oil - Checking levels with sight glasses, Types of oil

Recovery tank daily maintenance - Cleaning basket filter, Cleaning recovery tank filter, Benefits of clean filters, odor control

Checking orifices in slide in machines and direct drives - locations on slide in machines, Removing orifice and filter – explain purpose of each orifice and filter cleanliness.

Chemical pump repair - Diaphragm damage – why and how, Check valve in SS pump – show and tell, Pressure check valve ... why and repair of check valve

Prize Drawing @ 11:00am

Must be online to be eligible

**11:50am – 12:00pm** Break Time



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HASSLE-FREE

### 12:00pm - 12:10pm

**Greasing of CDS Direct Drive Driveshaft** 

### 12:10 - 12:40pm

**Troubleshooting Basics** 

Pressure loss, overheating, no heating, pressure loss



Review: Freeze quarding your slide-in or direct drive truckmount

1:00pm - 1:30pm

Review: Descaling truck mounts and cleaning out heat exchangers

1:30pm - 2:00pm

**Machine Service Updates** 



Years

Friday, February 12th, 2021 10:00am - 2:00pm (PST)

The NEXT 50 Years day – the future of the cleaning and restoration industry equipment, chemical solutions, on-line training, marketing, and managing your business into the future

10:00am -10:10am

Day 4 Recap

10:10am - 10:50am

**Larry Cooper - Experience Events** 

Trends in the cleaning and restoration industry, The Value of Trade Shows in Growing Your Business.

No one is more in touch with a broad spectrum of people and companies in our industry than Larry Cooper, who puts on the industry's largest trade show. Larry will share his insight on trends, challenges, and opportunities that will be shaping the future of our industry. Also, he will do a quick look at what we can expect as in-person trade shows and conventions return to the industry in 2021

10:50am - 11:30am



Using video to persuade and sell in social media

Learn how a carpet cleaner is growing his own business way off in the world of Alaska and how he is helping hundreds of other companies due the same through

the development of videos for social media



Prize Drawing @ 11:30am
Special Surprise Drawing!
Must be on-line to be eligible

### 11:35am – 12:15pm



**Barry Costa – Costa Group Education** 

The good, the bad, and the ugly in disinfectant application in our industry.

Pesticide Application Requirements in Your State

### 12:15pm - 12:50pm



**John Braun - Hitman Advertising** 

The effective use of Google Ads and SEO for your cleaning and restoration business.

Learn to separate what works for which kind of company how to separate truth from the MUS (Made-up-Stuff) you here in Social Media about these two most important subjects

### 12:50pm - 1:35pm



**Jeremy Reets - Reets Drying Academy** 

The future of industry training and how your company should be looking at it.

Jeremy recently share his insights in how technology will shape the future of training for the IICRC instructors. Now he will share with cleaning and restoration companies what the choices in training will be in the future and which is right for your business

### 1:35pm - 1:50pm

The Future of Truckmounts and the Next 50 Years for HydraMaster

Prize Drawing @ 1:50pm
Grand Prize Drawing - To be announced!
All registrants are eligible for this drawing



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For More Information Visit HydraMaster.com/SmartShare